

LE POOCH LUXURY DOG WALKING & PET SERVICES

CLIENT INFORMATION

Clients Name _____
Pet(s) Name(s) _____
Address _____
City/State/Zip _____
Home Phone _____ Work Phone _____
Cell Phone _____
Email _____

In case of an emergency who is your veterinarian?

Address _____
Phone _____

Emergency Contact

Name _____
Phone _____

Alarm System

Y/N _____
Code _____
Alarm Company & Phone _____
Instructions _____

Keys

Le Pooch recommends that keys are kept on file. Key return/ pickups will incur extra charges. **PLEASE INTIAL PREFERENCE BELOW**

_____ I release my house key to Le Pooch to retain on file, in a secured location for future visits. I can revoke this release at any time, at which time my keys will be returned.

_____ I would like to keep my house key in a pre-assigned hiding place outside my house.

_____ I would like my house keys to be returned to my house after the current service. I understand that there will be a \$5.00 charge for key pick up/return for each add'l service.

Entrance Instructions

LE POOCH TERMS & CONDITIONS

Le Pooch ltd will provide dog walking and/or pet services to (client's name)

Le Pooch ltd and client agree on the following below:

- 1) Staff members of Le Pooch ltd are authorized to perform services outlined in this contract. Staff members of Le Pooch ltd are authorized to seek emergency veterinarian with release of all liabilities related to transportation and expenses. If client can not be contacted in a timely manner Le Pooch ltd will be authorized to use veterinarian of their choice if specified veterinarian is unavailable. Le Pooch is NOT authorized to make any medical decisions. Le Pooch ltd will be reimbursed for any expenses incurred by medical emergency of pet.
- 2) In an event of a natural/weather disaster, Le Pooch ltd reserves the right to make the best decisions when caring for the pet(s) and home during this time. Le Pooch ltd will not be penalized for any outcomes of decisions. Le Pooch reserves the right to cancel any scheduled appointments based on unsafe weather conditions.
- 3) I, the client, am responsible for any expenses due to injury of any staff member of Le Pooch ltd, due to negligence of client, while caring for my pet(s) and home. I, the client, will not hold Le Pooch responsible for any damages to my property or that of others, caused by my pet(s). It is also my responsibility as the client to notify Erin Knable of any pet that has ever caused an injury to any human or pet. If the pet has a history of aggressive behavior or biting, Le Pooch has the right to deny service. The owner will be liable for any expenses and damages as a result from an animal bite or any aggressive behavior. Le Pooch reserves the right to terminate this agreement at anytime before, during or after its term if it is determined that your pet poses danger to the health of himself, herself or others.
- 4) I, the client, am responsible for making payments on time. Full payments are required before or at the beginning of ANY service. All payments must be made in the form of cash or check. All checks must be payable to Le Pooch ltd. Returned checks will result in an additional \$25.00 fee. If I arrive home early, I have the right to decide if I want Le Pooch to continue to provide pet care or not, but I understand that FULL payment is due as Le Pooch reserved this time slot in order to take care of my pets. I understand that if my absence is extended, Le Pooch requires a direct confirmation (only in written form) for the unscheduled visits. This is to avoid the possibility of missed messages, which could result in interrupted care of my pets.
- 5) I, the client, understand that 24 hours notice for cancellation of service is required. Le Pooch ltd reserves the right to charge a \$10.00 cancellation fee if 24 hours notice is not given by client.
- 6) All staff members of Le Pooch ltd will provide all services requested in a reliable, caring, and trustworthy manner. I, the client, waive and relinquish any claims against Le Pooch ltd and its staff members except those arising from negligence on the part of the staff members of Le Pooch.

- 7) I the client fully understand that each pet must be up to date on all medical shots, walked on a leash during the time of service, and remain indoors after the time of service. Le Pooch ltd. reserves the right to deny any service if pet is kept outside and unsupervised.
- 8) I, the client, authorize Le Pooch to take and/or use photos of my pets for promotional and marketing items at any time
- 9) I, the client, authorize this contract to be valid for all future services.

The client (client's name) _____ fully understands the information in above contact.

Client's Signature _____

Date _____